

2018 Credit Union Annual Meeting Hotel RL at the Park 303 W. North River Dr., Spokane February 24th - 6 PM

The credit union annual meeting is scheduled for Saturday, February 24th. We've changed it up this year and return to a newly renovated at the Hotel RL at the Park.

Cocktail hour is set for 6pm with the credit union business meeting to follow at 7 o'clock. Dinner will be served immediately after the meeting, followed by a few brief credit union announcements. Local 29 and the Fire Department Administration will then recognize last year's retirees. The rest of the evening will be filled with music, dancing, and that wonderful spinning prize wheel!

Tommy Heckler will be on hand with displays and memorabilia from the Spokane Fire Department

Museum. Please plan on spending a few minutes to enjoy the excellent collection of fire department history that Tommy has worked so hard to preserve.

Tickets are on sale now and are still only \$15.00 for members and \$25.00 for guests. Seats are limited to 225 so be sure to buy yours early.

We look forward to seeing you there!!





Discounted Rooms Available

We have negotiated discounted room rate of \$95. There are a limited number of rooms available at this rate so call Hotel RL at the Park at 509-326-8000 to reserve your room. Book early as the block rooms fill up quickly.

Electronic Banking Enhancements... Enriching the Member Experience

Have you ever wished that you could deposit a check to your Spokane Firefighters CU account via cell phone or mobile device?

<u>You can</u>.

YOUR credit union has secure and easy Remote Check Deposit via our upgraded mobile app.

Would you like to be able to transfer money to a friend who picked up a recent dinner check? <u>You can</u>.

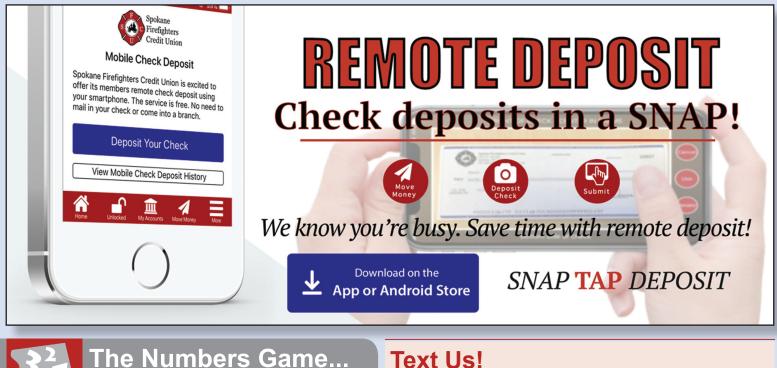
YOUR credit union has person-to-person transfer capability through online banking/mobile app with our "Pay Anyone" feature.

Can you use your mobile device to locate more than 30,000 free ATM locations and +3,500 free shared branching locations from coast to coast?

<u>You can</u>.

YOUR credit union is part of the COOP Network, tapping into the cooperative power of credit unions.

Download our new and improved mobile app and visit <u>www.firecu.net</u> to discover all of our electronic banking products.





\$25 just ain't what it used to be, so we have decided to up the reward to \$50!

This newsletter contains a member's account number chosen at random. If you find your account number listed somewhere within the articles of this newsletter, contact the Credit Union within 30 days to claim your prize and have the money deposited in your share account.

Be sure to read every article in this newsletter, and look for your account number. You could be the lucky winner!

Did you know that you can contact your credit union from your mobile device via text message? Through our partnership with ZipWhip, Spokane Firefighters Credit Union can answer member questions or speed up the loan process by using the form of communication preferred by many...texting.

Text (509) 484-5650 for member service or (509) 484-5651 for the loan department during business hours to get in touch with your friends at the CU.

SERVING SPOKANE FIREFIGHTERS SINCE 1934



From Your CEO

Gayle Furness – President/CEO

It has been an exciting and successful 2017 for Spokane Firefighters Credit Union. The credit union has welcomed many new members from the recruit classes and is working hard to be their complete financial partner, while continuing to faithfully serve all of the members that got us here. We have also continued to improve the overall member experience by adding to and enhancing our electronic services to provide easy access for our members to transact all of their financial business.

Our vision at Spokane Firefighters Credit Union is to "improve the quality of life for our members by providing personalized financial services." We

are always looking for ways to better serve our members and are excited to announce the creation of our new website, which should be completed by February. The credit union is also proud to provide remote check deposit through our new and improved mobile app. Our members can download the mobile app to easily manage all of their SFCU accounts and simply snap photos of checks to make deposits directly from their phone. Members also have access to mobile bill pay, person-to-person transfers, and can search for the nearest surcharge free ATM and shared branch locations.

2017 has also been an amazing journey for me. It was a very busy year getting familiar with the tasks required of the CEO along with getting to know more about the membership and the firefighter community. My goal is to continue the tradition of providing innovative products and exceptional member service while working hard to maintain the strong financial position that Spokane Firefighters Credit Union has been built on. I would like to express my appreciation to the membership, the board of directors and the staff for all of their support and encouragement.

Our goal is to maintain the close family feel that makes the credit union such an integral part of the local firefighter community. In 2018 we look forward to strong steady growth and continued commitment to support members along their financial path, helping them achieve their financial dreams.

- Gayle

Rates as low as 1.99% APR* on New and Used Vehicles

Spokane Firefighters Credit Union continues to offer rates as low as 1.99% APR* on cars and trucks. We also want to reward our members with RV, boat, and motorcycle rates as low as 2.74% APR*. Don't let the dealer put you in a loan that is not good for you. Call us first!

*Loan rates are based upon collateral type and age, credit score, loan to value and repayment term. OAC (On Approved Credit) Lowest rate assumes -.50% discount for direct deposit and -.25% discount for SFCU Visa. Limited time offer. Subject to change.

Ownership and the Financial Cooperative



Why are you a member of Spokane Firefighters Credit Union?

As you can imagine, in 1934, many Americans did not have much use for banks. The country was deep in the Great Depression and distrust of financial institutions was at an all-time high. People struggled to come up with ways to have their voices heard and to pool their resources in an attempt to make ends meet to provide for their families. Cooperatives of all kinds popped up throughout the country where people of like mind and trade could negotiate a better price for their crop or be approved for a loan that a bank may not grant.

The main difference between CO-OPs and other businesses is that member/ owners all have an equal ownership share, ensuring that everyone pulls in the same direction for the betterment of the entire membership. Members have a say in how things are run and have the opportunity to volunteer their time and run for elected positions within the organization. Unlike many businesses,

shareholder profits are not the daily motivation. Well run 265700 cooperatives strive to deliver the most value to as many members as possible and decisions are based on what is best for the group and not necessarily just the bottom line.

You belong to a financial cooperative that has served its core group for nearly 85 years, maintaining an exclusive membership field that our members are surely proud of. We are firefighters serving firefighters and that has never changed. Other credit unions have felt pressure from regulators or the all-mighty dollar and have strayed from their original mission, changing their names and opening their membership fields. Some have simply disappeared due to merger. These many changes in the credit union industry have forced us to get better at what we do. Thanks to the strength of our core membership, Spokane Firefighters Credit Union has been able to serve Spokane area firefighters and their families well and maintain slow steady growth. Without the leadership of those members that came before us this would have never been possible.



We know that members can choose to bank anywhere and we urge all members to reflect on

the reasons that they support their credit union. Are you someone that shops around for the lowest possible loan rates or has to have the most up to date electronic services? Competitive rates and easy account access are commodities that all financial institutions need to offer to remain relevant. If you fail on these fronts you will disappear. What we feel sets us apart is that we <u>are</u> who we <u>serve</u> and every decision we make is with our membership in mind. We know you and you know us. Please think about this next time you are shopping for a loan or looking to open a savings account for your newborn child.

Thank you for your valued membership. We are proud to be called Spokane *Firefighters* Credit Union.



Member Rewards Pay Huge Dividends!

With Spokane Firefighters Credit Union Member Rewards, the more business that you do with your credit union, the more you get back. One Platinum member with a mortgage, two vehicle loans and a SFCU Visa credit card got back nearly \$800 in loan interest rebates during 2017.* These rebates go to Gold and Platinum members and are deposited to member share accounts at the end of each month. Gold and Platinum members also enjoy higher rates of return on Certificate deposits.

Spokane Firefighters Credit Union members can attain Gold or Platinum status by using their credit union to deposit and borrow, as well as by taking advantage of products such as online banking services and debit cards. Call the CU and talk to a member service representative to find out how you can maximize your member rewards.

*Platinum members receive a .25% loan interest rebate, while Gold members receive .15%. Amount received is based on monthly interest paid.

Credit Union Elections



There are two board positions and one supervisory committee position up for election in 2018.

Anyone seeking election is asked to come to the credit union and fill out an application. Applicants must be willing to serve, have the ability to donate your time and be a primary member in good standing.

All applicants will be required to meet with the nominating/election committee for a brief interview and explanation of what the position involves including monthly board meetings, training requirements, events, phone calls and participation in e-mail discussions among the board.

Timeline for 2018 Credit Union Elections

January 15th - 26th January 29th - 31st February 5th - 16th Applications Accepted Interviews Voting Online

1099-INT and 1098 Forms

Your 1099-INT statements will be printed as part of your December credit union statement. If you receive e-statements you will also find the 1099-INT included in your December e-statement. There will not be a separate mailing for these forms so please check your statement for this important year end tax info. During the month of January, members with Spokane Firefighters Credit Union Mortgages will receive their 1098 forms, showing mortgage interest paid for 2017.

Auto Link and MyEZCarCare are your CU One-stop Shop for Car Buying and Maintenance!

Spokane Firefighters Credit Union has partnered with Auto Link to help members through the car buying experience. You can now do all of your research on our credit union's website. All of our information comes from trusted industry leaders and is updated regularly.

The following services can now be accessed at www.firecu.net:

- TRUECar Car Buying Service Use this service to find the vehicle you want at a great pre-negotiated flat rate. Members save an average of \$3,279 off MSRP. See site for details
- Auto Value Search Find out what any new or used vehicle is worth before buying or selling.
- ✓ Vehicle History Reports Get a complete vehicle history report for only \$9.95 with BuyBack[™] Protection for qualifying vehicles. This report normally retails for \$24.99 for non-credit union members.
- Manufacturer Rebates Find out if there is a manufacturer rebate available for a vehicle.
- Financial Calculators Calculate your loan payments and weigh different options.



Guaranteed Savings on Your Next Car

Powered by TRUECar.

- ✓ Virtual Test Drive Take the vehicle you want out for a virtual test drive before visiting the dealership!
- ✓ Safety Ratings + Crash Test Videos Find out what rating the National Highway Traffic Safety Administration gave a vehicle and watch crash test videos.

Get pre-approved and ask us about our GAP and extended warranty services before visiting the dealership. Remember that we are not for profit, member owned, and run by members. If you want a financial service you can trust, why not trust your co-workers, neighbors, and friends? At Spokane Firefighters Credit Union, we take care of each other.

All vehicle loans qualify members for a free 3 year membership with MyEZCarCare. This service provides discounts on vehicle maintenance, rental cars, hotels. Also, members get access to the Electronic Glove Box, an app that allows members to track service, maintenance, and mileage records. MyEZCarCare is just one more way that Spokane Firefighters Credit Union is improving the car buying and owning process!

OVER 84 YEARS OF INVESTING IN OUR MEMBERS



SERVING SPOKANE FIREFIGHTERS SINCE 1934 84 Years Of Investing In Our Members

CREDIT UNION PHONE NUMBERS

CREDIT UNION	(509)	484-5650
TOLL FREE		369-3708
CU TALK		860-5704
FAX		487-6567
LOST / STOLEN VISA C	REDIT CARD	
Day	(509)	484-5650
Nights/V	Veekends(866)	333-4740
LOST / STOLEN VISA D	DEBIT CARD	
Day	(509)	484-5650
Nights/V	Veekends	754-4128
VISA CREDIT DISPUTE	SAFTER HOURS(800)	600-5249

MEMBER SERVICE TEXT (BUSINESS HOURS) ...(509) 484-5650 LOAN DEPT. TEXT (BUSINESS HOURS)(509) 484-5651

ADDRESS

2002 N. ATLANTIC SPOKANE, WA 99205

CREDIT UNION HOURS

LOBBY MONDAY - FRIDAY 9AM - 4PM DRIVE-UP MONDAY - FRIDAY 8AM - 5:30PM

PRESIDENT / CEO VP - LENDING LOAN OFFICER

MEMBER SERVICE HEAD TELLER

LOAN ASSISTANT/PROCESSOR OPERATIONS SUPERVISOR MEMBER SERVICE/VISA

STAFF

GAYLE FURNESS
WILL LOGAN
MIMI STROM
CHELSEY BLAIR
MELISSA MORTON
LISA SHIMEK
KARLIE ELWESS
CHRIS SWANSON
DEBBIE MOSCATELLI

BOARD AND SUPERVISORY COMMITTEE

AN

TELLER

ERV WILLIAMS	CHAIRM
KENNY MILLER	VICE CH
BOB GREEN	BOARD I
MIKE ROSSI	BOARD I
ROGER LIBBY	BOARD I
CHRIS PHILLIPS	BOARD I
BILL GONZALEZ	BOARD I
ROY MEDIATY	ASSOCI
MIKE THOMPSON	ASSOCI
RICK BARRON	SUPERV
ANGELA GOLDEN	SUPERV
JEFF WEBB	SUPERV

CE CHAIRMAN DARD MEMBER DARD MEMBER DARD MEMBER DARD MEMBER DARD MEMBER SSOCIATE BOARD MEMBER SSOCIATE BOARD MEMBER JPERVISORY COMMITTEE JPERVISORY COMMITTEE JPERVISORY COMMITTEE

2018 Holidays

The Credit Union Will be Closed the Following Days in 2018

Monday, January 1st Monday, January 15th Monday, February 19th Monday, May 28th Wednesday, July 4th Monday, September 3rd Monday, October 8th Monday, November 12th Thursday – Friday, New Year's Day Martin Luther King Day President's Day Memorial Day Independence Day Labor Day Columbus Day Veterans Day

ADV *

0.75% / 0.75% 0.90% / 0.90% 1.00% / 1.00%

November 22nd & 23rd Tuesday, December 25th

Brd Thanksgiving Christmas

For Quarter Beginning January 1, 2018

Regular Shares

	Dividend		
Share Drafts \$1,000.00 and Above	0.10%	0.10%	
100.00 - 4,999.99	0.15%	0.15%	
5,000.00 - 24,999.99	0.25%	0.25%	
25,000.00 - 74,999.99	0.35%	0.35%	
75,000.00 - Above	0.35%	0.35%	
	Essential and Silver	Gold ***	Platinum ***

Dividend

IRA Dividend / APY

Share Certificate Rates**

Balance

Term	Essential & Silver Dividend / APY*		Gold *** Dividend / APY*		Platinum *** Dividend / APY*	
6 Month	0.25%	0.25%	0.40%	0.40%	0.50%	0.50%
12 Month	0.60%	0.60%	0.75%	0.75%	0.85%	0.85%
24 Month	0.95%	0.95%	1.10%	1.11%	1.20%	1.21%
36 Month	1.05%	1.06%	1.20%	1.21%	1.30%	1.31%
48 Month	1.15%	1.16%	1.30%	1.31%	1.40%	1.41%

APY = Annual Percentage Yield

** Penalties will apply for early withdrawal

*** Gold and Platinum rates include a .15% and .25% bonus dividend respectively to be paid guarterly.

Ask a member service representative for more information on how to qualify.

"Like" us on

facebook.



